

# **The Wycliffe Medical Practice Newsletter**

## **August-October**

### **Important information about Flu Jabs in 2018**

**There will be two main types of flu vaccination given to adults in England this year - it is very important that you receive the correct flu vaccination for your age group to ensure maximum protection.**

**Patients aged 65 by 31 March 2019 will receive a type of vaccine known as adjuvanted tri-valiant influenza vaccine.**

**This type of vaccine has proven to offer much greater protection to older people and is licenced for anyone who has reached their 65 birthday and can also be given to those who reach this age within the current flu season.**

**Patients who are eligible for a flu vaccination but who will not be 65 by 31 March 2019 reached their 65 birthday will receive a quadrivalent vaccine. This is the vaccine which is licenced for that age group that offers the best protection.**

**There are different supply constraints with each type of vaccine and so to ensure that our patients can access the type of vaccine most suitable for them as quickly as possible our flu clinics will be targeted towards the different age groups.**

**The sooner you get vaccinated, the longer you will be protected from the flu virus so we urge our patients to book as early as possible.**

**You can book your flu jabs now - clinics start in September.**

**Having a flu jab helps protects you and your family from the virus.**

**The more people who are protected the lower the levels of flu within the community.**

**[You can find out more information on the NHS choices website](#)**

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### Chat Health for Young people

Young people can text a public health nurse to access confidential public health advice via a secure messaging service,  
Text ChatHealth on **07520 615387**

### Chat Health for Parents and carers

The ChatHealth service is also available for parents and carers, if you have concerns about your child's health, and would like to contact a health professional - please text **07520 615382**

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## Telephone Appointments with a Doctor

If you have an issue or concern you wish to talk to your doctor about which you feel will not necessarily require you to be examined, you may wish to use our new service instead of booking a face to face appointment. Call us on the day you wish to be contacted, we will take some brief details and arrange for a GP to call you back. Morning and afternoon call backs are available. This can save you visiting the surgery.

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## HOSPITAL TEST RESULTS

If your GP refers you to a hospital and the doctor there sends you for tests or investigations please call the hospital doctor's secretary for the results of your tests. Please do not call the surgery as this information may not be sent to us.

Useful numbers:

**Leicester Hospitals Patient Information & Liaison Service**

0808 178 8337 (Monday - Friday 10am - 4pm)

**Coventry Hospitals Patient Advice & Liaison Service** (includes Rugby St Cross)

02476 966 061 (Monday - Friday 8am -5pm)

These services offer help and support to patients using the hospitals including helping you to get your test results and checking the progress of your referral.

Please use the liaison services before calling your GP surgery about hospital issues as their staff have more direct access to the hospital information.